

1.What should I do if I failed to upgrade W100I.

- > Ensure at least 50% battery is remained.
- > Ensure W100I is connected to Internet.

2.Why computer cannot recognize my W100I?

- > Ensure W100I is on and Wi-Fi indicator shows solid white.

3. Can I access data in W100I by connecting my computer to its Wi-Fi?

- > No. To access W100I data in computer, you should connect computer and W100I with a USB cable.

4.How to reset W100I?

- > Start up W100I. Hold the Reset button for 5 seconds with a needle or a similar object. The device will reboot automatically. After reboot, Wi-Fi indicator is solid white.