1.What should I do if I forgot my password?
  > Step 1 Start up H100I.
  > Step 2 Hold the Reset button for 5 seconds with a needle or a similar object. The device will reboot automatically.
  > Step 3 After reboot, indicator starts flashing in red. Scan QR code pasted at bottom of H100I to reconnect it.

2.How to reset network settings?
  > Step 1 Start up H100I.
  > Step 2 Hold the Reset button for 5 seconds with a needle or a similar object. The device will reboot automatically.
  > Step 3 After reboot, indicator starts flashing in red. Scan QR code pasted at bottom of H100I to reconnect it.

3.What file formats are supported by H100I internal storage?
  > NTFS、exFAT、FAT32、vFAT、ext4
    Initial permission is read-only. You need to format it.
    Step 1 You are recommended to transfer data by copying from one HDD to the other or external devices like mobile HDD, USB flash drive, SD card.
    Step 2 Open the app and go to App > H100 Settings > Hardware and System > Format to format the HDD.

4. What does the Data Protection feature do?
  > Data in the folder with enabled Data Protection will be backed up in two HDDs. Failure of one HDD will not influence data availability.
  > Click All in home page and then click "..." of root folder to enable Data Protection. After the function is enabled, a mirror file will be generated in the other HDD, and the icons of resource folder and mirror folder will be marked with a special tag.
  > If the HDD of the resource folder failed, click "..." of mirror folder to recover resource file.
  > If you disable Data Protection for a resource folder, the mirror file will be deleted and folder mark will be cleared.